

Add Domain and User to MXRouting

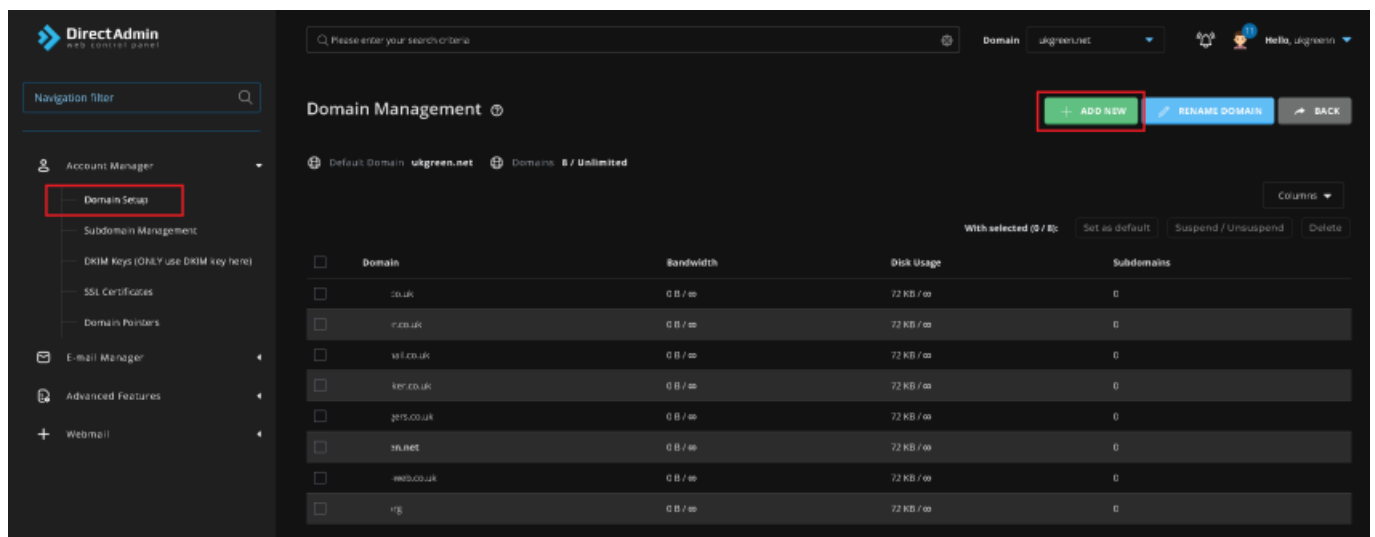
Aug 2024

Introduction

This is a quick overview on how to add a Domain and User to MXRouting, while this is pretty simple, we will be able to get the information we need for creating some mail records on our Domain host, which is very important.

Add Domain

Login to MXRouting MXRouting and go to Domain Setup.



Click **Add New**.

Domain:

Bandwidth: MB ☒ Same as Main account

Disk Usage: MB ☒ Same as Main account

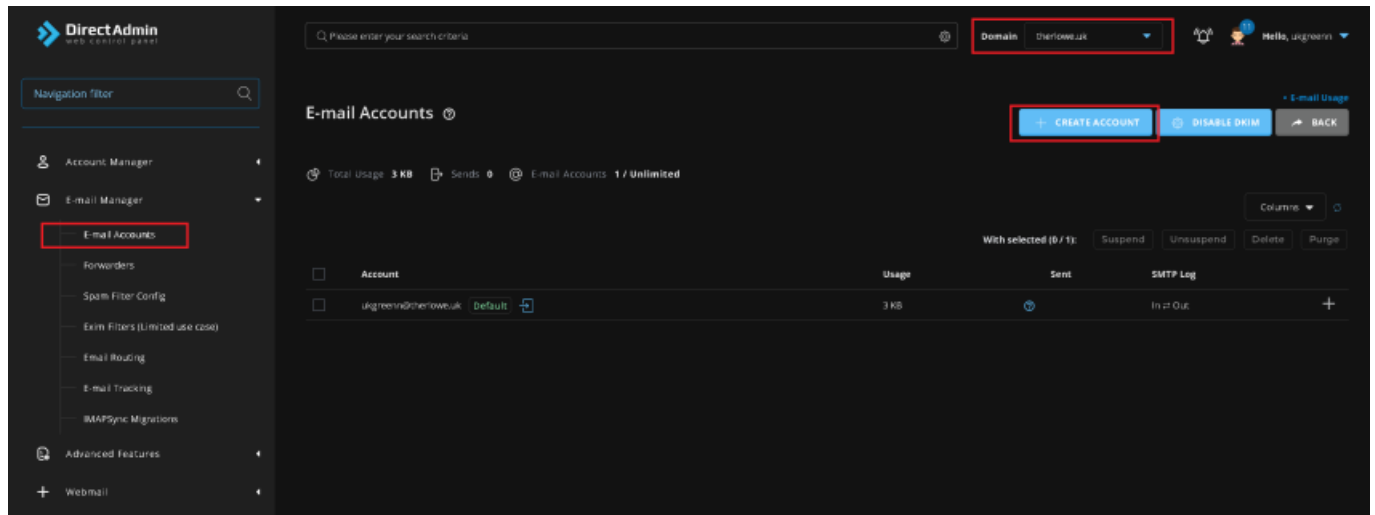
Options: ☒ Secure SSL ☐ CGI Access ☒ PHP Access

Enter the new Domain Name and click **Create**.

Add User

Now that we have created our Domain, we can add a user to it.

In MXRouting, expand the **E-Mail Manager** menu and select **E-Mail Accounts**.



Ensure that in the Top Right of the screen you have the correct **Domain** selected (the one you just added). Then select **Create Account**. There will already be a default user here called ukgreenn that you can ignore.

The 'Create Mail Account' form is shown. It has four main input fields: 'Username' with the value 'he', 'Password' which is masked with asterisks, 'E-mail Quota (MB)' set to '0', and 'Daily Send Limit' set to '7200'. There are checkboxes for 'Max' on both the quota and send limit fields; the quota 'Max' checkbox is checked. A 'CREATE ACCOUNT' button is at the bottom right.

Click **Create Account**.

A confirmation box will appear to show that you have created a user and to confirm that users details.

A green confirmation dialog box titled 'Account created' is shown. It contains the following information: 'Your account he@therlowe.uk has been setup. In your e-mail program, use:'. Below this are four rows of details: 'Username: he@therlowe.uk', 'Password: [masked]', 'POP/IMAP Server: pixel.mxrouting.net', and 'SMTP Server: pixel.mxrouting.net'. A 'CLOSE' button is at the bottom right.

This page also confirms your **POP/IMAP** and **SMTP** server addresses.

You can now close this page.

- | | | |
|--------------|---|-----------------------------------|
| 2. The TTL | - | 3600 |
| 3. The Type | - | TXT |
| 4. The Value | - | "v=spf1 include:mxroute.com -all" |

All of this information will be entered as a TXT Record in your domain provider (Porkbun).

Find your DMarc Record

This one is not quite as simple, below is a paragraph from MXRouting regarding DMARC.

Sometimes customers will ask us what their DMARC record should be. This question actually arises from a misunderstanding of what DMARC is. The honest, quick answer is that there is no answer. Your DMARC record is a choice that you either make or don't make, and what you set it to is entirely based on your preferences and needs. If you don't know what you want a DMARC record to be, your default should be not to have one. If you do want one, you have no choice but to dive in deeper into what it is because simply offering one to paste in your DNS isn't appropriate.

The simple answer is, the admin for our email server in MXRouting has generated a DMARC record, and all domains and accounts that are associated with our email server use the same DMARC record, we just change the domain listed within the record.

Here are the DMARC Details.

Type	-	TXT
Host	-	_dmarc
Answer	-	v=DMARC1; p=quarantine: rua=mailto:ukgreenn@therlowe.uk

From:
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